



# Quick Links

Send descriptions of links, report issues, or suggest edits to Melissa Kizer: [mkizer@iti4dmv.com](mailto:mkizer@iti4dmv.com).

## Systems

ADP - Workforce Now

ADP - Pay

Azure DevOps

Used by Software Development, Release Management, and Quality Assurance to manage tasks and move code through the development lifecycle.

Figma

ITI's User eXperience (UX) team creates wireframes, screen mockups and client workflows to define the end user interfaces of our software products.

Helix IT Service Desk

Ticketing system for Information Technology requests used to manage IT Support requests and inquires, employer onboarding/off boarding, database, application, server, and access requests. **If locked out of your account, you can also email [ITservicesdesk@iti4dmv.com](mailto:ITservicesdesk@iti4dmv.com) to automatically create a ticket.**

Keeper Security

Your one stop shop for secure password creation, storage, and management.

KnowBe4 Security

Leadr People Development

Power BI

sources, calculates metrics in real-time, and produces visuals that turn data into insight.

Replicon

Salesforce - Community

Salesforce - Full

Log time and manage time off.

## Requests

Agiloft

Have a legal question or have a contract that needs to be reviewed and signed? Use ITI's Agiloft portal to create either type of these legal requests.

Facility Work Ticket

Report any facilities issues that need to be addressed. You can also request delivery of office supplies, cleaning supplies, and printer cartridges. For printer cartridges, please supply the part number from the cartridge itself along with the brand of printer.

Launchpad News

Submit Announcements, Articles, Kudos, Promotions, Events, Retirements, Births, Training Sessions—anything you'd like to share with ITI!

Marketing & Graphics Request

Fill out this simple form to request something from the Graphic Design team.

Microsoft Online Password Reset

This is your Self-Service Microsoft Password Reset tool.

SharePoint Site Request

Need a place to share and collaborate with your team? Request a new Team or stand-alone SharePoint site.

Shipping Request

Use this form for one-off shipping requests that are not inventory related. These requests go to the warehouse queue to provide instructions for the shipment. The user will get an email confirmation with tracking info for their records.

## Other Resources

Career Center

Current job openings at ITI.

ITI Glossary

Definitions of all the terms and acronyms used by ITI and our customers. A little solid footing amidst a sea of jargon.

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